

Appendix 1 – Feedback on 2017/18 achievements and outcomes

Group 1 - Dementia/Mental Health

What positive outcomes occurred in the last 12 months of your projects?

Oadby, Wigston and Blaby Mental Health forum –

- We are still working on them; we have now had two more meetings. One outcome was the Chatty Café; another was the community wellbeing scarf that was featured on Radio Leicester. The actions tend to be practical but effective; e.g. one attendee needed premises for an event and another could provide it.
- Also improved the information needs of dementia patients and the number of dementia friends.

Adult Social care, LCC –

- Commissioning Adult Social Care Mental Health and/or Dementia Services

J&S Day Service –

- We monitor our progress through feedback from our clients and their carers along with the positive outcomes that we visually see and record as an on-going procedure.

Public Health, LCC –

- A variety of services, including suicide prevention.

Oadby and Wigston Libraries –

- Creating community spaces that support O&W residents with their health & wellbeing.
- Membership, book issues, footfall & enrolments are good.

Richmond Fellowship –

- One You Health Event with Active Oadby and Wigston.

Alzheimer's society –

- Links with mental health forum. All contracts pulled together. Improved face-to-face support and free information and memory cafes.

Senior Citizens Forum –

- 1200 members.

Reablement Team, LCC –

- 4-6 week focused support on mental health.

Local Area Coordinator –

- Connected services. South Wigston All Minds Matter. Offering therapies. Looking to be constituted.

What are the challenges going forwards?

Oadby, Wigston and Blaby Mental Health forum –

- How to make information easily accessible about wellbeing/mental health projects that are going on
- How to enable less confident individuals to access well-being projects.
- Since Dave Cliffe left we are running this as volunteers. It is proving difficult to facilitate other organisations (e.g. Primary Care) liaising with us to find out what support is available or for us to find out what they need from us.

J&S Day Service –

- Making carers aware of the service.
- Making carers aware of the available funding.
- Supporting carers during difficult times.
- Helping those with dementia understand that they need support.

Oadby and Wigston Libraries –

- Engaging with hard to reach groups.

Reablement Team, LCC –

- More complex needs, less time to support.

Senior Citizens Forum –

- Need professional services to pass information on to the group.

Group 2 – Diabetes/Weight Management

What positive outcomes occurred in the last 12 months of your projects?

Master Gardeners –

- Gardening across the borough

SLF –

- Quarterly SLF Update reports are produced for the Community Safety Partnership members which provides an overview and data on outcomes. This report can be shared at the HWBB if appropriate.

Public Health, LCC –

- A variety of services, including Healthy Tots, Healthy Schools, Maternal Health and Oral Health Programmes.

LNDS –

- 2 Flic, 4 LEAP, 8 Schools Food and 1 back to basics cooking class.

NHS Diabetes Programme –

- Weekly Diabetes classes in the area. Increase in attendance attributed to GP/health check referrals.
- Creating big changes in people's lives.

Everyone Active –

- Diabeteers, with good exit routes. 3000 members across EA sites.

What are the challenges going forwards?

Master Gardeners –

- Getting residents involved

SLF –

- EH review as we move towards an integrated Family Service
- Temp reduction in staff capacity due to 2 x Intensive Family Support worker vacancies – will be recruiting to these posts in May 2018
- Reduction in the number of external agencies to refer families and young people on to once we have finished our intervention.

LNDS –

- Recruitment
- Funding

NHS Diabetes Programme –

- Funding bids
- Recruitment
- Target groups
- Exit routes

Everyone Active –

- Wider inactive community.
- Utilising an evidence base for promoting actions.

Group 3 – Alcohol / Substance Misuse / stop smoking campaign

What positive outcomes occurred in the last 12 months of your projects?

Turning Point –

- Found a new venue in a GP surgery which has lead to additional GP support.
- Unified approach improved the overall offer. It is now easier to refer into the service.
- Numbers remaining stable.

Stop Smoking Service –

- QuitReady delivered Countywide.
- New telephone based approach is working well.

What are the challenges going forwards?

LNDS –

- Language barriers.
- Engagement with the traveller community.
- Retaining staff.
- Unsuitable referrals.
- Keeping existing venues.

Stop Smoking –

- Clear referral routes.